

# PRIVACY POLICY



Game of Dot is committed to protecting your privacy. This privacy policy explains how your personal information is collected, used and disclosed by Game of Dot.

This Privacy Policy applies to our website, [www.gameofdot.com](http://www.gameofdot.com) and its associate sub domains (collectively our services) alongside our application, Game of Dot. By accessing or using our services, you signify that you have read, understood and agree to our collection, storage, use and disclosure of your personal as described in this privacy policy and our terms of services.

## Definition and key Term-:

- **Account Holder/User:** an individual who has opened an account on the Platform.
- **Card:** Refers to all types of cards with a function of "payment", "charge", "debit", "credit", "virtual" and/or similar
- **Governing Authorities:** the authorities of Chandigarh, India
- **Governing Law:** is the law of Chandigarh, India
- **Payment Solution Provider:** is an intermediary acting as a payment agent for various different payment methods.
- **Prize” “Winnings”:** An amount, bonus and/or a reward that can be won by the Account Holder in connection with the Contests offered on the Platform.
- **Services:** The interactive gaming experience and services provided by Tendril Gaming Pvt. Ltd. to the Account Holder/User through the Platform.
- **Third Party Content:** Any content available on the Platform belonging to a third party including without limitation the names and images of any athletes, sports teams, event organizers, or players displayed on the Platform.
- **Tendril Gaming:** is Tendril Gaming Pvt. Ltd., a company duly registered under the laws of India, with Company Registration No. U72900CH2020PTC043317, and having its registered office and business address at SCO 841-842, FIRST FLOOR SECTOR-22 A, OPPOSITE PARED GROUND CHANDIGARH - 160022 INDIA.

## PRIVACY POLICY



Email – care@gameofdot.com; website www. gameofdot.com.

- **Terms:** are these terms and conditions governing the use of the Platform and Services along with the Privacy Policy and Contest Rules and shall apply to the exclusion of all/any other terms and conditions (including any terms implied by trade, custom, practice or course of dealing).
- **Account:** an account held by an Account Holder/User.
- **Platform:** The website www.gameofdot.com and all variants thereof, including our mobile apps where all current and relevant information regarding Tendril Gaming's operations is published, and through which the Services are provided to the Account Holder/User.
- **Balance:** The credit available in an Account and includes amount added by a User through Deposits or/and earned through Winnings by participating in Contests on the Platform.
- **Deposit:** The amount added by the User to his/her Account through his/her preferred payment mode (e-wallet, debit/credit cards, UPI/BHIM, net banking). The Deposit conversion ratio is INR. 1/- (Rupees One Only) = INR 1 (one).
- **Wallet:** It is an E-wallet account for and of Game of Dot Account Holder/User in which a user can store his/her winnings or can withdraw winning to his/hers Bank Accounts.
- **KYC (Know your Customer):** Refers to the process of identity, addresses and Bank Details verification of all Account Holder/User, before or while they are conducting transactions. The Reserve Bank of India (RBI) has made KYC mandatory for all banks, financial institutions and any other digital payment companies who carry out financial transactions (in regards to authenticating account Holder/User.)
- **Website:** Game of Dot's site, which can be accessed via this URL:  
[www.gameofdot.com](http://www.gameofdot.com).
- **You:** A Person or Entity that is registered with Game of Dot to use the services.

## PRIVACY POLICY



### What Information do we collect?

A. We collect certain Information about you during the registration process and before processing any financial transaction when you visit our website/Application, register or use our services. This information includes-:

1. Name/User Name
2. Phone Numbers
3. Email Address
4. Billing Address
5. Age
6. Debit/Credit Card Numbers, E-wallets and other online payment method etc
7. Profile Picture.
8. IP Address Information

In addition to the above we may need to verify your identity for you to use some aspects of the services the provision for this information is mandatory by you if you want to use our services, Website/Application. By registering on our Website/ Application you automatically permit for your personal information to be used as stated in this privacy policy.

### B. Social Media Information:

We may also collect your information associated with social networking services or third party services such as Facebook, Twitter, Instagram, Google, YouTube etc as well as any information you make public using social media networking or Third party services.

## **C. Cookie Information**

We use “Cookies” to identify the areas of our website that you have visited. A cookie is a small piece of Data stored on your computer or mobile devices by your web browser. We use cookies to personalize the content that you see on our website. Most web browser can be set to disable the use of cookies. However, if you disable cookies, you may not be able to access functionality on our website correctly or at all. We never place personally Identifiable Information in cookies.

## **D. Computer-Generated Data File:**

When you use our website/application our server may automatically record certain information that your device sends whenever you visit any website. These server logs may include information such as your web request, IP address, and browser type, browser language, referring /exit pages and URLS, Platform type, number of clicks, domain names, Landing Pages, pages viewed and the order of those pages, the amount of time spent on particular pages, the date time of your request and one more cookie that can identify your browser.

## **E. How do we use the Information we collect?**

Any information we collect from you can be used in the following way?

- a) To personalize your information as your information helps us to better respond to your individual needs.

## PRIVACY POLICY



- b) To improve our service. We continually strive to improve our services offering based on the information and feedback we receive from you.
- c) To improve customer service as your information helps us to more effectively respond to your customer service request and support needs.
- d) To process transaction/payments
- e) To administer a contest, promotion, survey or other site feature.
- f) To communicate with you about our product, services, marketing, Non Marketing or Administrative purposes.
- g) To implement sufficient credit fraud protection and risk reduction measures.
- h) We also use cookies and log file information such as device identifiers for purposes such as (a) remembering information so that you will not have to re-enter it during your visit or the next time you visit our Service; (b) providing custom, personalized content and information; (c) monitoring the effectiveness of our marketing campaigns; (d) monitoring aggregate metrics such as total number of visitors, pages viewed, etc.; and (e) tracking your entries, submissions, and status in promotions and contests.
- i) We may anonymize, de-identify, or aggregate your information for any legitimate business purposes, including for reporting and research, or advertising. Such anonymized and/or aggregated data does not personally identify you.
- j) We may disclose the information provided to us by the User for any other reason other than the reason for which the User provided us with the said information.

### **Do we share the information we collect?**

We may share the information we collect both personal and non-personal with third parties such as advertisers, contest sponsors, promotional and marketing partners and others who

## PRIVACY POLICY



provide our content or whose products or services we think may interest you. We may also share it with our current and future affiliated companies and business partners and if we are involved in a merger, asset sale or other business reorganization, we may also share or transfer your personal information to our successes-in-interest.

We may engage trusted third party services providers to perform functions and provide services to us such as hosting and maintaining our services and servers, database storage and management, e-mail management, Storage marketing, credit card processing, customer service and fulfilling orders for products and services you may purchased through our platform. We will likely share your personal and possibly non- personal information with these third parties to enable them to perform these services for us and for you.

We may share portion of our log file data including IP addresses for analytics purpose with third parties such as web analytics partners, application developers and ad networks. If your IP address is shared, it may be used to estimate general location and other techno graphics such as connection speed, whether you have visited the services in a shared location and type of device used to visit the service. They may aggregate information about our advertising and what you see on the service and then provide auditing, research and reporting for us and advertisers.

We may also disclose personal and non personal information about you to government or law enforcement officials or private parties as we, in our sole discretion, believe necessary or appropriate in order to respond to claims, legal process, to protect our rights and interests or those of a third party, the safety of the public or any person, to prevent or stop any illegal, unethical or legally actionable activity or to otherwise comply with applicable court orders, laws, rules and regulations.

**Could my information be transferred to other countries?**

## PRIVACY POLICY



We are incorporated in India. Information collected via our website through direct interactions with you or from use of our help services may be transferred from time to time to our offices or personnel or to third parties located throughout the world and may be viewed and hosted anywhere in the world, including countries that may not have laws of general applicability regulating the use and transfer of such data.. To the fullest extent allowed by applicable law by using any of the above, you voluntarily consent to the trans-border transfer and hosting of such information.

### Can I update or correct my information?

- a. You can update your personal information other than your Mobile No (Unique ID for GOD) and ID proofs like Pan Card submitted which will be your unique Identification reference in Game of Dot. In any case if user intends to change or revise Mobile number or ID proofs, he/she has to send a mail to [care@gameofdot.com](mailto:care@gameofdot.com).
- b. Also in case of change in withdrawal account or E-wallet (connected to phone number like Paytm, Gpay etc) you need to connect [care@gameofdot.com](mailto:care@gameofdot.com) and update the revision of details.
- c. In an event where a user has lost access to registered phone number, it is his/her responsibility to update the phone number by reaching us at [care@gameofdot.com](mailto:care@gameofdot.com). GOD will not be responsible for any access to Account/wallet or any transactions that may take place during this period.
- d. Please note that the information provided are correct and complete. GOD is not responsible for any malfunction happened due to incorrect or incomplete information provided.

### Sale of Business

## **PRIVACY POLICY**



We reserve the right to transfer information to a third party in the event of sale, merge or other transfer of all or substantially all of the assets of us or any of its corporate affiliates as defined herein. Or that of us or any of its corporate affiliates to which the service relates or in the event that we discontinue our business or file a petition or have filed against us a petition in bankruptcy, reorganization or similar proceedings, provided that the third party agrees to adhere to the terms of this privacy policy

### **Child Privacy**

We do not address anyone under the age of 18. We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your child has provided us with personal data, please contact us. If we become aware that we have collected personal data unknowingly from anyone under the age of 18, we take steps to remove that information from our server.

### **Changes to our Privacy Policy**

If we decide to change our privacy policy, we will post this change on this page, and/or update the privacy policy modification date below