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Please note that by accepting these terms and conditions you acknowledge that you have read and agree to them.

1. Agreeing to the Terms and Conditions

1.1 These Terms and Conditions apply to and govern your use of www.gameofdot.com ("Website/Application"), including all services, functionality, software, and games made available via the Website/Application ("Services"). By registering on the Website/Application and accepting these Terms and Conditions, you are entering into a legally binding agreement that incorporates our Privacy Policy, Cookies Policy, and the rules for the game available via the Website/Application ("Game Rules"). Specific Services may have their terms and conditions (for example, concerning a particular promotion or bonus) and those terms will also be incorporated into these Terms and Conditions once accepted by you.

1.2 Please note that the terms and conditions for specific Services shall prevail in the event of any conflict between such terms and these Terms and Conditions.

2. Parties

2.1 These Terms and Conditions are a binding legal agreement between you and Tendril Gaming Pvt. Ltd, a company registered under the Companies Act with its registered office at SCO -841/842, 1st Floor, Sec-22.A, Chandigarh 160022. For further contact details please refer to the end of these Terms and Conditions.

2.2 References in these Terms and Conditions to "us", "our" or "we" are references to Tendril Gaming Pvt. Ltd, and references to "you" and "your" are to you as the end-user of the Website/Application and/or the Services.

3. Changes to the Terms and Conditions

3.1 These Terms and Conditions govern your use of the Website/Application and the Services and supersede any prior agreements between you and us in respect of the same.

3.2 We may change these Terms and Conditions at any time to reflect changes to the Website/Application and/or the Services, including additional products or services offered

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by us or a third party. We will publish any changes on the Website/Application and it is mandatory that you frequently visit the website/Application and review these Terms and Conditions so that you are abreast of revisions. Your continued use of the Website/Application and the Services following a revision will be deemed as your acceptance of the revised Terms and Conditions. If any such change is unacceptable to you, you should not continue to use the Website/Application and the Services.

3.3 It is your sole responsibility to review the Terms and Conditions (including the Game Rules) and any amendments to them each time you use the Website/Application and/or the Services.

4. Intellectual Property

4.1 You acknowledge and agree that all copyright, trade-marks, and other intellectual property rights in all material or content supplied or made available by us via the Website/Application or otherwise to you shall remain at all times vested in us or our licensors. You are permitted to use this material only as expressly authorized by our licensors or us.

4.2 You acknowledge and agree that the material and content contained within the Website/Application and utilized in the provision of the Services are made available by us to you for your personal non-commercial use only. Any other use of such material and content is strictly prohibited. You agree not to (and agree not to assist or facilitate any third party to) copy, reproduce, transmit, publish, display, distribute, commercially exploit, tamper with or create derivative works of such material and content.

4.3 The names, images, and logos identifying us, our partners, or other third parties and our/their products and services contained on the Website/Application are proprietary marks and may not be reproduced or otherwise used without express permission.

5. Compliance with laws

5.1 Access to the Website/Application and its Services is prohibited for all residents of, or persons present in, Assam, Odisha, Sikkim, Nagaland, Telangana, Andhra Pradesh or Tamil Nadu. We do not intend that the Website/Application and/or the Services be used by persons in States/Union Territories in which such activities are prohibited. The Website/Application and/or the Services do

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not constitute an offer, solicitation, or invitation by us for the use of, or registration for, playing, or other services in any jurisdiction in which such activities are prohibited by law.

5.2 It is your responsibility to determine the law that applies in the location in which you are present. You should ensure that you are acting legally in that jurisdiction in registering as our customer and/or playing via the Website/Application and/or using the Services.

5.3 We accept no liability if your use of the Website/Application and/or the Services and/or playing the GAME OF DOT is in contravention of the law of your State/Union Territory or the State/Union Territory in which you are present. However, if at any time we believe your use/participation is in contravention of such law, we shall be entitled to exclude you from using the Website/Application and/or the Services as we see fit and declare void any Dots placed by you, in which event no winnings will be paid with such Dots.

5.4 You are responsible for reporting your winnings and losses if such reporting is required by your local law or tax authorities. It is your responsibility to pay any tax or levy due on any winnings paid to you by us.

5.5 You must be at least 18 years old to use the /Application and/or the Services and to place a Dot. By opening an account with us ("Player Account") you confirm that you are aged 18 or older.

5.6 By agreeing to these Terms and Conditions you authorize us to check with a third party the details you provide when registering with the Website or when changing your Player Account details. This may include supplying the details that you have provided to authorize credit reference agencies. In particular, we may verify that you are 18 years old or over or that you are resident in the State/Union Territory in which you say you are a resident and/or that you are the owner of the credit/debit card and a bank account that you have used to purchase Dots in your Player Account. To help us combat fraud efficiently, in certain circumstances we may ask you to provide physical copies of your identification documents to verify your registration details.

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5.7 You will not be able to withdraw winnings from your Player Account or otherwise receive any winnings until age verification has been completed. In the event of you failing age verification, your Player Account will be frozen and no further play will be permitted.

5.8 If age verification reveals that you are not 18 years old or over then all deposits or Direct Debit payments or other card transaction payments made by you will be returned to you, no winnings will be paid and your Player Account will be closed.

6. Limitations and exclusions

6.1 Nothing in these Terms and Conditions will:

6.1.1 Exclude or limit our liability for fraud or fraudulent misrepresentation or death or personal injury resulting from our negligence; or

6.1.2 Restrict your statutory rights (statutory rights include, for example, that we will provide the Website/Application and the Services to a reasonable standard and within a reasonable time).

6.2 Subject always to paragraph 6.1 above, we will not be responsible under these Terms and Conditions for any loss that could not have been reasonably expected by you and us at the time you registered with the Website/Application or at the time you entered into a transaction with us (for example, any loss of income, business or profits or any information which is lost or corrupted) and, in any event, we will not be liable for any damage or loss suffered or incurred by you as a result of:

6.2.1 Any use of the Website/Application and/or the Services in breach of these Terms and Conditions (including any use of the Website/Application and/or the Services for commercial or business purposes);

6.2.2 Failures caused by the equipment you use to access the Website/Application and/or the Services or failures in any network (including failures by your internet service provider);

6.2.3 Any lost or delayed transactions (including as a result of technical failure);

6.2.4 Damage to your computer or for any loss or corruption of data that results from your use of the Website/application and/or the Services (and we cannot and do not guarantee

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that any files that you download are free from viruses, contamination, or destructive features); or

6.2.5 Our cancellation or suspension of the Services under these Terms and Conditions.

6.3 We do not guarantee which Services will be available on the Website/Application. The Services and the Website/Application are provided on an 'as is' and 'as available' basis. We cannot promise that the Website/Application and the Services will be free from errors or omissions nor that they will be available uninterrupted and in a fully operating condition. We will provide the Services with the reasonable skill and care described in these Terms and Conditions. We do not make any other promises about how the Services will be provided to you or about your access to the Website/Application.

6.4 The Website/Application may contain links to third-party websites and services through advertising or otherwise. These links are provided for your ease of reference and convenience only. We have no control over those third-party websites or services and are not responsible for their content. We do not endorse the material contained on their websites or services and have no association with their operators. You agree that we will not be a party to any transaction or contract with a third party that you may enter into and we will not be liable to you for any loss or damage which you may suffer by using those third-party websites and services. You agree that you will not involve us in any dispute you may have with such third-party websites and services.

6.5 We are not responsible for any events beyond our reasonable control. Such events might include war, terrorist activity, riots, malicious damage, fire, flood, storm, nuclear accident, or compliance with any new law or governmental order, rule, regulation, or direction.

6.6 We may suspend the Website/Application and/or the Services or any part of them if, despite making reasonable efforts to do so, we are not able to provide that part of the Services and/or Website/Application to you as a result of events beyond our reasonable control. However, if we suspend all or any part of the Services and/or the Website/Application because of one of these events, we may refund to you any money that you stake where the product for which such money was staked is not available as a result of such an event.

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6.7 You agree to compensate us in respect of any damages suffered by us or any of our losses resulting from any claim made by a third party in each case in respect of any matter arising from your use of the Website/Application and/or the Services in breach of these Terms and Conditions or from your breach of any applicable law or regulation.

6.8 You acknowledge that our Panel Judge will determine the outcome of the games available on the Website/Application and you accept the outcomes of all such games. You further agree that, in the unlikely event of a disagreement between the result that appears on the software and the game server, the result that appears on the game server will prevail. You acknowledge and agree that our records will be the final authority in determining the terms and circumstances of your participation in the games available on the Website/Application.

7. Eligibility

7.1 The Contest(s) are open only to persons above the age of 18 years.

7.2 The Contest(s) are open only to persons, currently residing in India.

7.3 We may, in accordance with the laws prevailing in certain Indian states, bar individual residing in those states from participating in the Contest(s). Currently, individuals residing in the Indian states of Assam, Odisha, Sikkim, Nagaland, Andhra Pradesh, Telangana, or Tamil Nadu may not participate in the paid version of the Contest as the laws of these states are unclear/ bar persons from participating in games of skill where participants are required to pay to enter persons who wish to participate must have a valid email address.

7.4 We may on receipt of information bar a person from participation and/or withdrawing winning amounts if such person is found to be one with insider knowledge of participating teams in any given contests/match, organizing boards, leagues etc.

8. Termination

8.1 We reserve the right at our absolute discretion, and without any obligation to provide you with a reason, to immediately terminate these Terms and Conditions and/or withhold your Player Account balance and/or suspend your Player Account and/or close your Player Account and/or recover from your Player Account the amount of any affected payouts, bonuses, and winnings. Examples of situations where we may take any of the above actions include, but are not limited to, where:

8.1.1 You are in breach of an important provision of these Terms and Conditions;

8.1.2 We become aware that you have used or attempted to use the Website/Application and/or the Services for fraud, collusion, or unlawful or improper activity;

8.1.3 we become aware through an official source that you have played at any other online gaming site or services and, in connection with the same, are suspected of fraud, collusion (including with charge-backs), or unlawful or improper activity;

8.1.4 you become bankrupt, do not make payment of a court judgment on time, make an arrangement with your creditors or any of your assets are the subject of any form of seizure, or analogous proceedings are brought concerning you anywhere in the world; or

8.2 You are entitled at any time to close your Player Account and terminate these Terms and Conditions on notice to us by email, telephone, or post using the details on the Website/Application. We will respond within a reasonable time. You remain responsible for activities using your Player Account until it is closed. No refunds will be provided on termination of these Terms and Conditions.

9. Your use of the Website/Application

9.1 We reserve the right to suspend, modify, remove and/or add to the Services and/or to the Website/Application at our sole discretion with immediate effect and without notice.

9.2 We will not tolerate fraudulent activity. If, in our reasonable determination, you are found to have attempted to defraud us, any other user of the Website/Application or any person in any way, including (but not limited to) payment fraud, or if we suspect you of fraudulent payment, including use of stolen credit cards, or any other fraudulent activity or prohibited transaction (including but not limited to money laundering), we reserve the right to suspend and/or close your Player Account, withhold any or all winnings and share information (together with your identity) with the police and other appropriate authorities. Please see our Privacy and Cookies Policy for further details.

9.3 You must not misuse the Website/Application by knowingly introducing viruses, trojans, worms, logic bombs, or other material that is malicious or technologically harmful. You must not attempt to gain unauthorized access to the Website/Application; the servers on which the Website/Application is stored; or, any server, computer, or database connected to the Website/Application or used to provide the Services. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, we may close your Player Account and terminate these Terms and Conditions under paragraph 7.1 above.

9.4 You agree that you will not use the Website/Application and/or the Services in any way that may lead to the encouragement, procurement, or carrying out of any criminal or

unlawful activity or cause distress, harm, or inconvenience to any other person.

10.Remote Gaming

10.1 You are playing via an electronic form of communication and consequently, you acknowledge that:

10.1.1 You may be using a connection or equipment which is slower than the equipment used by others and this may affect your performance in time-critical events offered via the Website/Application; and

10.1.2 You may encounter system flaws, faults, errors, or service interruption caused by unexpected flaws, faults, or errors in the software, hardware, or networks used to provide the Services and the Website/Application. Where such flaws, faults, or errors cause a Service to be interrupted or in circumstances where it cannot be restarted from the same position without any detriment to you, we will take all reasonable steps to treat you reasonably.

10.2 The Services may be suspended temporarily and without notice in the case of system failure, maintenance, or repair or for reasons reasonably beyond our control. We will not be liable to you or any other person if all or any part of the Services is discontinued, modified, or changed in any way.

10.3 In the event of systems or communications errors relating to match results or other elements of the Services, we will not be liable to you as a result of any such errors and we reserve the right to void all Dots on the draws or matches (as applicable) in question.

11.Contacting Us

If you have a complaint or any inquiries or otherwise need to contact us in any way, you can do so by email or telephone using the details set out in the "Contacting Us and Dispute Resolution" section below.

12.Governing Law and Jurisdiction

12.1 These Terms and Conditions are governed by and interpreted under the laws of India.

12.2 Disputes arising in connection with these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts of Chandigarh.

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13. Responsible Gaming

13.1 Whilst you are and shall remain, responsible for any losses you incur as a result of your use of the Website/Application and the Services, we take our commitment to responsible gaming seriously. Further to this, if, in our reasonable opinion, you are at risk of developing a problem controlling your gaming, we reserve the right to suspend and/or close your Player Account.

14. Registering and opening a Player Account

14.1 To use our range of services you need to complete your registration and open a Player Account. You can register and open a Player Account by following the "Sign Up" link on the Website/Application and following the instructions.

14.2 When you open a Player Account, you will be asked to provide personal information, including, but not limited to, your first and last name, address, email address, and other contact details such as telephone number. As and when required, you must also supply valid banking details and you must provide certain information to us to enable us to validate your identity and verify that you are the owner of, or an authorized user of, such credit or debit card(s) and of the bank account(s). It is your responsibility to ensure that the details provided at registration are accurate and kept up-to-date (especially your email address and mobile number). You can change the details you provide at registration at any time by editing your Player Account preferences or contacting customer services using the details in the "Contacting Us" section below. For further information about our collection and use of your personal information, please refer to our Privacy Policy and Cookies Policy.

14.3 When you register and open Your Player Account, you will need to create a user name which will be your email address / mobile number, and choose a password. After opening your Player Account, you must keep your password secret. We recommend that you regularly change the password.

14.4 All transactions where your username and password have been entered correctly will be regarded as valid, whether or not authorized by you, and we shall not be liable for any

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claims if you disclose them to anyone. It is your sole responsibility to maintain the confidentiality of your password and you are responsible for all activity that occurs under your username and password. You should notify us of any unauthorized use of your password and any breach of security as soon as you become aware of it.

14.5 If you lose or forget your password please follow the password recovery instructions on the Website/Application or contact our customer services team using the details below. It is your responsibility to contact our customer services team immediately to request a replacement password.

14.6 We retain the right to void any transactions or suspend your Player Account where you have provided incorrect details. In such a situation, all stakes or Dots made will be returned to you and any winnings accrued at such time shall be forfeited by you.

14.7 We operate in secure mode using a 128-bit encryption certification, so any personal and financial details that you provide to us are encrypted during transmission.

15. Deposits, Refunds, Withdrawals, and Cancellations

15.1 At GAME OF DOT, the player cannot claim any refund of Dots purchased. All Dots are non-transferable and non-refundable in nature.

15.2 The players shall be required to provide Us with other 'know your customer' details, including payment mode used, Driver's' License, Passport details, and/or any other Government Identification Proof at the time of withdrawal of the prizes from the Account. This information will be held and used per our Privacy Policy. Currently we are not processing any requests for wallet transfers to digital banks or digital wallets. All requests will be approved for traditional bank accounts only.

15.3 We assume no liability for purchase errors, trial versions, Dots purchased for the wrong device or platform, promotion codes, or discounts not provided at the time of purchase. We will not be liable for any errors on billing statements issued to the User by his/her carrier.

15.4 To buy Dots, you will need to access your Player Account and click on the "Buy Now" link, and follow the steps to purchase a package of your choosing.

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15.5 You can make payments to buy Dot Packages via your Player Account using the payment gateway/s available on www.gameofdot.com. We reserve the right to limit the maximum Dots which can be placed. A player can place a maximum of 150 Dots per game.

15.6 When making payments to buy a Dot Package via your Player Account, the name and address of the cardholder must be the same as that of the account holder. To help us combat fraud efficiently, it may be necessary for us to request personal identification from you to verify your registration details.

15.7 One Dot is worth INR 25/- and the minimum package is INR 300/- for 12 DOTS.

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15.8 Please note that all funds received from the purchase of Dot Packages by you concerning your participation in the GAME OF DOT and payment of any winnings in respect of the same are held in a designated customer account ("Customer Account") easily identifiable by Us. Furthermore, the funds subsisting in the Customer Account are free and clear of all encumbrances and liens and are not subject to any other form of security. This means that steps have been taken to protect customer funds but there is no guarantee that all funds will be repaid.

15.9 Once a player has completed the payment process and procured Dots in-to his/her account, he/she will not be permitted to cancel the transaction or be eligible for a refund of the same.

16. Making acceptance and validation of transactions

16.1 On successfully purchasing Dot Packages, the Service will allow you to place Dots on available active games on the Website/Application up-to the maximum of 150 Dots per game.

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16.2 Transactions should only be made by you as the account holder.

16.3 For a transaction made via the Website/Application to be valid, you must receive confirmation from us that the transaction has been received. The transaction is deemed confirmed when you have received an on-screen confirmation and a transaction reference. You can view all transactions via the "My Account" section of the Website/Application. Once a transaction has been confirmed, it cannot be canceled, amended, or reversed.

16.4 Please check your transaction carefully before submitting it to us. You may receive a message stating that the transaction has not been accepted in which case you have to resubmit your request. We do not accept transactions that you attempt to make by email or other data transmission.

16.5 We reserve the right to accept or decline all, or part, of any transaction.

16.6 Despite every effort to ensure total accuracy, we do not accept responsibility for any errors or omissions in respect of information provided on the Website/Application.

16.7 If an error is made in the prices or conditions published, we reserve the right to correct any mistakes and to settle any transactions already made at the correct price.

16.8 Where we believe that match-rigging has taken place, either as a result of the size or volume of dots received, or from other evidence, or where the integrity of an individual event is called to question, we reserve the right to withhold payment and ultimately to declare Dots on that event void.

16.9 Any Dot accepted in error for an event that has already taken place will be void.

17. Payment of Winnings

17.1 Subject to these Terms and Conditions and depending on the method of play and payment, winnings due on your transactions will be credited to your bank account.

17.2 Winnings will usually be paid once we validate your details and will be made within 30 working days from settlement of the individual game to which the winnings relate. If you believe that you have not received any winnings due to you then you should notify us

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as soon as possible and provide evidence for your claim. No claim for winnings may be made more than six months after the date on which the relevant event took place.

17.3 Any charges which the bank/Wallet levies for the transactions will be applied to the withdrawals to be made by the winners.

17.4 Any tax/levies/duty etc., as applicable on material prizes, shall be paid by the winner of the game. Based on TDS (tax deducted at source) Rules for any sort of game-winning in India, 31.2% TDS should be deducted on any winning above Rs.10, 000/- in a single game.

18. GOD Wallet

GAME OF DOT Wallet is part of your Account. It is a convenient online account/wallet to store a users' reward money, deposits (from which he/she can purchase Dot), and winnings from the game at one centralized destination. This is an electronic money Wallet account that enables you to send and receive electronic payments. You can also top up your Wallet whenever you require to. Your GOD Wallet is denominated in INR currency. The Wallet not only serves as a medium to deposit or withdraw your money, but it also provides a consolidated list of all your previous transactions, etc.

18.1 The electronic money held on your GOD Wallet does not expire but it will not earn any interest.

18.2 You have the right to withdraw funds from your GOD Wallet at any time. However, you may be required to confirm your identity beforehand. There is no minimum withdrawal amount but the funds on your GOD Wallet must be sufficient to cover any applicable withdrawal fee. You can choose the method of withdrawal when submitting your withdrawal request.

18.3 The electronic money on a GOD Wallet belongs to the person or legal entity that is registered as the GOD Account holder. No person other than the GOD Account holder has any rights to the funds held in a GOD Wallet. You can not assign or transfer your GOD Wallet to a third party/Person or otherwise grant any third party/Person a legal or equitable interest over it.

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18.4 Your GOD Wallet may be subject to upload, payment, and withdrawal limits, depending on your country of residence, the verification status of your GOD Account, and other factors used by us to determine such limits from time to time at our sole discretion.

18.5 To use our payment services of GOD Wallet you must first open a GOD Account by registering your details on our Website/Application. As part of the signup process, you will need to accept the Terms of Use and our Privacy Policy and you must have the legal capacity to accept the same.

18.6 You must be 18 years or older to use our wallet services and by opening a GOD Account you declare that you are 18 years or older. We may need you to provide evidence of your age at any time.

18.7 All information you provide during the signup process or any time thereafter must be accurate and truthful. If you do not provide such information or cooperate as instructed by us, we may notify you at any time and thereafter may suspend your account.

18.8 Game of Dot wallet consists of two different Component-:

A: Deposits-: A user may deposit any amount in GOD Wallet for the future transaction which can be used to purchase Dots required to participate in any Game. You can deposit money directly from your bank account/debit/credit card, UPI, or through other E-wallets. All the money being transferred by the user into the GOD (Game of Dot) wallets are non-refundable.

B: Winnings-: All your prize money will be transferred to your wallet and can be withdrawn by a user from the wallet whenever requested. As soon as you request the withdrawal, GOD will process the requisition and will confirm the KYC submitted. On approval of the KYC, the winnings will be transferred.

18.9 If you have any indication or suspicion of your GOD Account/Wallet, log-in details, password, or other security feature being lost, stolen, misappropriated, used without authorization, or otherwise compromised, you are advised to change your password. You must contact Customer Service without undue delay on becoming aware of any loss, theft, misappropriation, or unauthorized use of your GOD Account, login details, password, or other security features. Any undue delay in notifying us may not only affect

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the security of your GOD Account but may result in you being liable for any losses as a result where your failure to notify us is intentional or grossly negligent. If you suspect that your GOD Account was accessed by someone else, you should immediately contact us at care@gameofdot.com.

18.10 We may suspend your GOD Account/Wallet or otherwise restrict its functionality on reasonable grounds relating to the security of the GOD Account/Wallet or any of its security features or if we reasonably suspect that unauthorized or fraudulent use of your GOD Account/Wallet has occurred or that any of its security features have been compromised. We will notify you of any suspension or restriction and the reasons for such suspension or restriction in advance or, where we are unable to do so, immediately after the suspension or restriction has been imposed, unless notifying you would be unlawful or compromise our reasonable security interests. We will lift the suspension and/or the restriction as soon as practicable after the reasons for the suspension and/or restriction have ceased to exist.

18.11 By tapping on the "Transaction History", you can view all your completed or fail or processed transactions. This lists all your transactions along with your order IDs/Transaction ID. If you have any issues regarding any of your transactions, you can note your Order ID/Transaction ID and email us for support at care@gameofdot.com

18.12 Withdrawing Funds -: You can request a withdrawal of all or part of the funds held in your GOD Wallet at any time. To do this you must log in to your GOD Account and select a withdrawal method and enter the amount to be withdrawn. Withdrawal methods are payment services provided, at least in part, by third-party financial institutions (for example, the bank where you hold a bank account). We do not guarantee the availability of any particular withdrawal method and may make changes to or discontinue a particular withdrawal method at any as long as there is at least one withdrawal method available to you. Where the withdrawal payment is received by you through the involvement of a payment service provider (such as the bank where you hold a bank account), we shall not be responsible for the withdrawal payment once the withdrawn funds are received by your payment service provider. Please note that Paytm transfers or bank account transfers can take up to 48-72 hours to process.

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18.13 Withdrawals are subject to fees including currency conversion fees (if applicable)

18.14 You must not make a withdrawal to a bank account or other Payment Method if you are not the named holder. We take any violation of this requirement very seriously and will treat any attempt to use a Payment Method of which you are not the named holder as a fraudulent act.

18.15 You must ensure that the details you enter when withdrawing funds are correct and complete. We will not be liable for withdrawn funds being sent to the wrong account where this is due to you providing incorrect payment details.

18.16 For a withdrawal transaction, we are a payer and not a payment service provider.

18.17 We may at any time suspend or terminate your GOD Wallet/Account without notice if: we reasonably believe that your GOD Account has been compromised or for other security reasons; or we reasonably suspect your GOD Account/Wallet to have been used or is being used without your authorization or fraudulently; and we shall notify you either before the suspension or, if prior notification is not possible under the circumstances, promptly after the suspension unless we are prohibited by law to notify you.

18.18 Your GOD Account/Wallet is personal to you and you may not assign any rights under the Terms of Use to any third party or person.

18.19 These Terms of Use and any additional terms and conditions that may apply are subject to change. Changes will be implemented with prior notice from us under the procedure outlined in this section.

18.20 Any complaints about us or the services we provide should be addressed to us in the first instance by contacting Customer Service. You should indicate that you are wishing to make a complaint to us. This helps us to distinguish a complaint from a mere query. You may contact us at any time by sending a mail to Customer Service at care@gameofdot.com.

19. User Conduct

19.1 Users agree to abide by these Terms and Conditions and all other rules, regulations and terms of use of the Website/Application. In the event User does not abide by these Terms and Conditions and all other rules, regulations and terms of use, Game of Dot may, at its sole and absolute discretion, take necessary remedial action.

19.2 Users agree to provide true, accurate, current and complete information at the time of registration and at all other times (as required by GameofDot). Users further agree to update and keep updated their registration information

19.3 A User shall not register or operate more than one User account with GameofDot.

19.4 Users agree to ensure that they can receive all communication from GameofDot by marking e-mails or sending SMS's from GameofDot as part of their "safe senders" list. GameofDot shall not be held liable if any e-mail/SMS remains unread by a User as a result of such e-mail getting delivered to the User's junk or spam folder.

19.5 Any password issued by GameofDot to a User may not be revealed to anyone else. Users may not use anyone else's password. Users are responsible for maintaining the confidentiality of their accounts and passwords. Users agree to immediately notify GameofDot of any unauthorized use of their passwords or accounts or any other breach of security.

19.6 Users agree to exit/log-out of their accounts at the end of each session. GameofDot shall not be responsible for any loss or damage that may result if the User fails to comply with these requirements.

19.7 Users agree not to use cheats, exploits, automation, software, bots, hacks or any unauthorised third party software designed to modify or interfere with GameofDot Services and/or GameofDot experience or assist in such activity.

19.8 Users agree not to copy, modify, rent, lease, loan, sell, assign, distribute, reverse engineer, grant a security interest in, or otherwise transfer any right to the technology or software underlying GameofDot or GameofDot's Services.

19.9 Users agree not to institute, assist or become involved in any type of attack, including without limitation to distribution of a virus, denial of service, or other attempts to disrupt GameofDot Services or any other person's use or enjoyment of GameofDot Services.

19.10 Users shall not attempt to gain unauthorised access to the User accounts, Servers or networks connected to GameofDot Services by any means other than the User interface provided by GameofDot, including but not limited to, by circumventing or modifying, attempting to circumvent or modify, or encouraging or assisting any other person to

circumvent or modify, any security, technology, device, or software that underlies or is part of GameofDot Services.

19.11 User shall not to publish any content that is patently false and untrue, and is written or published in any form, with the intent to mislead or harass a person, entity or agency for financial gain or to cause any injury to any person.

19.12 Without limiting the foregoing, Users agree not to use GameofDot for any of the following:

- To engage in any obscene, offensive, indecent, racial, communal, anti-national, objectionable, defamatory or abusive action or communication;
- To harass, stalk, threaten, or otherwise violate any legal rights of other individuals;
- To publish, post, upload, e-mail, distribute, or disseminate (collectively, "Transmit") any inappropriate, profane, defamatory, infringing, obscene, indecent, or unlawful content;
- To Transmit files that contain viruses, corrupted files, or any other similar software or programs that may damage or adversely affect the operation of another person's computer, GameofDot, any software, hardware, or telecommunications equipment;
- To advertise, offer or sell any goods or services for any commercial purpose on GameofDot without the express written consent of GameofDot;
- To download any file, recompile or disassemble or otherwise affect our products that you know or reasonably should know cannot be legally obtained in such manner;
- To falsify or delete any author attributions, legal or other proper notices or proprietary designations or labels of the origin or the source of software or other material;
- To restrict or inhibit any other user from using and enjoying any public area within our sites;
- To collect or store personal information about other Users;
- To interfere with or disrupt GameofDot, servers, or networks;
- To impersonate any person or entity, including, but not limited to, a representative of GameofDot, or falsely state or otherwise misrepresent User's affiliation with a person or entity;

- To forge headers or manipulate identifiers or other data in order to disguise the origin of any content transmitted through GameofDot or to manipulate User's presence on GameofDot(s);
- To take any action that imposes an unreasonably or disproportionately large load on our infrastructure;
- To engage in any action that threatens the unity, integrity, defence, security or sovereignty of India, friendly relations with foreign States, or public order, or causes incitement to the commission of any cognisable offence or prevents investigation of any offence or is insulting other nation.

19.13 If a User chooses a username that, in GameofDot's considered opinion is obscene, indecent, abusive or that might subject GameofDot to public disparagement or scorn, or a name which is an official team/league/franchise names and/or name of any sporting personality, as the case may be, GameofDot reserves the right, without prior notice to the User, to restrict usage of such names, which in GameofDot's opinion fall within any of the said categories and/or change such username and intimate the User or delete such username and posts from GameofDot, deny such User access to GameofDot, or any combination of these options.

19.14 Unauthorized access to GameofDot is a breach of these Terms and Conditions, and a violation of the law. Users agree not to access GameofDot by any means other than through the interface that is provided by GameofDot for use in accessing GameofDot. Users agree not to use any automated means, including, without limitation, agents, robots, scripts, or spiders, to access, monitor, or copy any part of our sites, except those automated means that we have approved in advance and in writing.

19.15 Use of GameofDot is subject to existing laws and legal processes. Nothing contained in these Terms and Conditions shall limit GameofDot's right to comply with governmental, court, and law-enforcement requests or requirements relating to Users' use of GameofDot.

20. Inactive Accounts

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20.1 If there has been no recorded transaction on your Player Account for a period of 12 consecutive months or more, your Player Account will be considered inactive ("Inactive Account").

20.2 Under paragraph 13.4 above, you should limit your transactions to one Player Account only.

20.3 Before any Player Account becoming an Inactive Account, we may send you (to the email address registered on your Player Account) an email to let you know that your Player Account is about to become an Inactive Account.

21. Bonuses

21.1 From time to time you may be awarded or be eligible for bonus or bonus Dots ("Bonuses") when you register with us and open a Player Account or during your time as a registered member of our Website/Application. You may receive an email directly from us setting out the terms and conditions applicable to such Bonuses or any Bonus offers may be shown on the "Promotions" page of the Website/Application.

21.2 It is important that you fully understand the terms of each Bonus that you may be awarded. This section contains general terms and conditions associated with Bonuses made available by us. Besides, each Bonus will also have supplementary terms and conditions that will be made available to you when you are offered the Bonus. It is your responsibility to review the supplementary terms and conditions that apply to each specific Bonus.

21.3 With each Bonus, you will be deemed to have accepted the general Bonus terms and conditions as set out in this Section 18, and the relevant supplementary terms and conditions applicable to that Bonus (as set out on the Website/Application or otherwise provided to you). These will set out the relevant criteria applicable to the awarding of the Bonus.

22. General

22.1 If we need to notify you under these Terms and Conditions, we will do so by email to the email address registered to your Player Account.

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22.2 We may wish to transfer our rights or obligations or sub-contract our obligations under these Terms and Conditions to another legal entity. You agree that we may do so provided that this will not adversely affect the standard of service you receive under these Terms and Conditions. In the case of transfer only, after we notify you of the date on which we will transfer our rights and obligations under these Terms and Conditions to another legal entity, your only rights under or in connection with these Terms and Conditions will be against the new legal entity and not against us. As set out in term 7.2, you may terminate your agreement with us at any time.

22.3 These Terms and Conditions are personal to you. You may not transfer your rights or obligations under these Terms and Conditions to anyone else.

22.4 If you breach these Terms and Conditions and we take no action against you, we will still be entitled to use our rights and remedies in any other situation where you breach these Terms and Conditions.

22.5 If any part of these Terms and Conditions is disallowed or found to be ineffective by any court or regulator, the other provisions shall continue to apply.

22.6 These Terms and Conditions are not intended to give rights to anyone except you and us. This does not affect our right to transfer these Terms and Conditions under clause 20.2

23. Contacting Us

If you have a complaint or any inquiries or otherwise need to contact us in any way, you can do so by email or telephone using the details set out in the "Contacting Us and Dispute Resolution" section below.

24. Governing Law and Jurisdiction

24.1 These Terms and Conditions are governed by and interpreted under the laws of India.

24.2 Disputes arising in connection with these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts of Chandigarh.

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25. Registering and opening a Player Account

26.1 To use our range of services you need to complete your registration and open a Player Account. You can register and open a Player Account by following the "Sign Up" link on the Website/Application and following the instructions.

26.2 When you open a Player Account, you will be asked to provide personal information, including, but not limited to, your first and last name, address, email address, and other contact details such as telephone number. As and when required, you must also supply valid banking details and you must provide certain information to us to enable us to validate your identity and verify that you are the owner of, or an authorized user of, such credit or debit card(s) and of the bank account(s). It is your responsibility to ensure that the details provided at registration are accurate and kept up-to-date (especially your email address and mobile number). You can change the details you provide at registration at any time by editing your Player Account preferences or contacting customer services using the details in the "Contacting Us" section below. For further information about our collection and use of your personal information, please refer to our Privacy Policy and Cookies Policy.

26.3 When you register and open Your Player Account, you will need to create a user name which will be your email address / mobile number, and choose a password. After opening your Player Account, you must keep your password secret. We recommend that you regularly change the password.

26.4 All transactions where your username and password have been entered correctly will be regarded as valid, whether or not authorized by you, and we shall not be liable for any